

OBU Product Requirements Document (PRD)

***Reviews in Communities***

***(WorkLenz #17132)***

**Preliminary**

**Final**

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| ***Current Revision:*** | *Version 1.3* |
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## Administrative

## Revision History

|  |  |  |  |
| --- | --- | --- | --- |
| Date | Version | Update Description | Author(s) |
| 8/6/2012 | 1.0 | Initial Draft | Judy Massuda |
| 8/7/2012 | 1.1 | Expanded 4.2 | Judy Massuda |
| 8/8/2012 | 1.2 | Various Updates | Judy Massuda |
|  |  |  |  |

## Enterprise Project Dependencies

WL 6064

## Product Requirements

***Priority Definitions:***

* ***High (H): Critical functionality – launch not possible until this requirement is complete***
* ***Medium (M): Highly desired functionality - important to the business, but may be deferred to the next phase if necessary to meet critical dates.***
* ***Low (L): Functionality may be deferred to the next phase as needed, i.e., “nice to have”.***

***NOTE: Phase implies a distribution of prioritized required functionality delivered in a series of deployments (phases), from most important to least important.***

***PRD authors may use an outline format to describe requirements, or use the table below for numbered requirements.***

| Req. # | Description | Priority (H, M, L) | Phase |
| --- | --- | --- | --- |
| **4.1** | **Search** | **H** |  |
| 4.1.1 | User should be able to search all .com products   * To write a review on items that may or not have reviews currently * To read reviews on items that have reviews | H |  |
| 4.1.2 | Search results should have two options   * Take user directly to communities product reviews page, * Take user to Write a Review form for that product | H |  |
| **4.2** | **Read reviews in communities** | **H** |  |
| 4.2.1 | Two paths to reading reviews on communities   * User should be able to see a page with all Categories and up to 5 top reviewed sub categories plus an option to expand to see all subcats with reviews on a landing page for Read Reviews * Search | H |  |
| 4.2.2 | Category and Subcategory pages   * + Subcategory pages should include relevant information for someone who is in the research phase     - Links to guides/blogs/articles     - Subcategory pages should display rankings by brands (ex: <http://www.viewpoints.com/Blenders>)   + Category and SubCategory page should display two sort options, top rated items and most recently reviewed items. | H |  |
| 4.2.3 | Product pages on communities should only display basic product specs with and all reviews (see more) with links   * Review It * Buy now on .com * Rating breakdown with sort and filter functionality * Most helpful positive and negative reviews * Reviews   + Screen name links to public profile with the exception of anon reviews (no GUID)   + Helpful votes   + Share   ***Functional Requirement***  *Customers should NOT bounce back and forth between headers/experiences, on communities, they should stay within communities. On .com should stay on .com. Therefore these pages SHOULD NOT be crawlable.* | H |  |
| 4.2.4 | All products with reviews should be on the Communities, even if products are no longer on .com | H |  |
| **4.3** | **Write reviews in communities** | **H** |  |
| 4.3.1 | Write a Review (WAR) form (identical to the form on .com) displaying product name and image as well as following submission fields:   * Whether the form itself is iframed in, or whether it is recreated by communities Communities header should remain. * Source should be treated as Sears or Kmart | H |  |
| 4.3.2 | Confirmation page like replicate .com   * Displays message that the review is pending moderation * Shows User additional items that he/she has purchased and not yet reviewed | M |  |
| 4.3.3 | ***Functional Requirement:***  User should not be able to write a review on a product he/she has previously reviewed. Should mimic .com   * If Approved, take to the stand alone review (review displayed when socially shared) * If Pending, display pending message (confirmation page)   If Rejected, take to Edit (WAR form with previously entered text and user friendly rejection reason) | H |  |
| **4.4** | **Reviews in communities Profile** | **H** |  |
| 4.4.1 | My Reviews (same as .com)   * Should display approved and rejected reviews with the user friendly rejection reason based on rejection code * Pending reviews should just display the number of pending and not the reviews * Edited reviews cannot be shared or deleted – should show both that it was approved or rejected and that it is edited. * Contact a moderator link provided | H |  |
| 4.4.2 | Public Profile   * On communities, this should be part of the larger public profile bus show same information as in .com profiles.   ***Functional Requirement:*** Should not be crawlable | H |  |
| **4.5** | **SolrX Search upgrade with addition of two sources** (Search and WCS Content teams; backend only) | **H** |  |
| 4.5.1 | Updates to Search and Content to allow for StoreID to be used to call site specific search results   * Each site would display current data for that site and not the 7 day old data that is used now. | H |  |